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### CERTIFICATE IN INTERCULTURAL TRAINING

### presented to

# **Guy Bondonneau**

for successful completion of the course

## **Developing Intercultural Training Skills**

11 - 15 June 2018

#### Contents

Key intercultural concepts, frameworks and dimensions
Culture and communication skills
Sources for training materials and activities
Using role plays and simulations
Using video/DVD and critical incidents
Designing intercultural training courses
Learning styles across cultures
Assessing intercultural competence
Evaluating the success of training

The course consisted of 30 training hours

Adrian Pilbeam

LTS training and consulting

Bath, UK

Philip O'Connor

LTS training and consulting

Bath, UK

15 June 2018